

Exceptions

The Exceptions tab displays past exception events that occurred in the backend.

Exception information

General Exceptions Data loads Notifications Source configurations User provider Group provider Authentication Mail

Exceptions

Here you can see the latest exceptions that happened in the backend. You can download this list via the download button.

1 RECENT EXCEPTIONS

04.03.2016 18:27:25
04.03.2016 18:27:12
04.03.2016 16:32:30
04.03.2016 16:32:22
04.03.2016 14:37:50
04.03.2016 14:36:35

2 EXCEPTION DETAILS

Time: 04.03.2016 18:27:25

User: sysadmin

Message: Asset not found

3 STACKTRACE

```
de.celonis.pm.controller.asset.AssetService.serveAssetImage(AssetService
de.celonis.pm.controller.asset.AssetService$$FastClassBySpringCGIIB$Seaf
org.springframework.cglib.proxy.MethodProxy.invoke(MethodProxy, java:284)
org.springframework.aop.framework.cglibproxy.CglibMethodInvocation.in
org.springframework.aop.framework.ReflectiveMethodInvocation.proceed(Ref
org.springframework.transaction.interceptor.TransactionInterceptor$1.pro
org.springframework.transaction.interceptor.TransactionAspectSupport.inve
org.springframework.transaction.interceptor.TransactionInterceptor.invoke
```

4 Download

1. Recent exceptions: You can view up to 50 exceptions and they are stored for 14 days. This helps the admin to analyse irregularities and perform user troubleshooting.
2. Exception Details: the exception details give a quick overview of the time, user and exception message, e.g. "Passwords do not match".
3. Stacktrace: deeper information on the error log presented by the system.
4. Download: you can also download the summary as txt file for further analyses e.g. for attaching it to a bug report.